



In making a booking with Pickled Evenings Restaurant you agree to the **terms** and conditions outlined below.

Dress code.

Smart / Neat Casual dress is required in the restaurant.

Table Bookings

One person must be responsible for the booking and all payments - WE DO NOT SPLIT BILLS or ACCEPT PAYMENT FROM INDIVIDUALS ON ANY BOOKINGS.

Payments

Payments can be made via:

Credit Card - Cards Accepted: Visa, Amex, Mastercard, and EFTPOS

Payments via American Express incurs a surcharge– 1.99%

Pickled Evenings Restaurant Gift Vouchers - If paying by Pickled Evenings Restaurant Gift Card; Pickled Evenings Restaurant need to be notified at the time of booking and are to be given your Gift Card Number. If the Gift Card amount is larger then the total cost of the meal no cash or credit refund will be given. The remaining amount on the Gift Card may be used in the Pickled Evenings Restaurant

Refunds

Any deposits paid are strictly non refundable.

Table Requests

Window seats and other requests will be taken into consideration but are not guaranteed.

Cakes

Guests bringing cakes to the restaurant must notify Pickled Evenings Restaurant while making the booking.

Group Bookings (Lower floor restaurant)

We consider any booking larger than 10 people as a group booking. All tables will receive one account only. We do not split bills. Bookings of 11 or more can't be booked via our web-site and must be done by phone.

Group bookings are welcome and we can cater for up to 50 people.

Responsible Service of Alcohol and Behaviour
Strictly No B.Y.O

Pickled Evenings Restaurant follow the rules of Responsible Service of Alcohol In the interest of customer and staff safety; the first sign of any unruly conduct or intoxicated behaviour from a guest will result in the entire booking being warned and the individual refused service of alcohol. If the unruly conduct continues the police will be notified of the incident and the offending guest will be escorted off the site.

No Shows: Failure to attend the restaurant at the reserved time will result in you being identified as a "no-show." We may choose to restrict, suspend or terminate your access to bookings if you are identified as being a "no-show". Please call to cancel your booking if you are unable to make it.

Late / Early Arrivals: Please arrive at-least 5 minutes in advance of the scheduled reservation time. Pickled Evenings Restaurant reserves the right to cancel your booking and allocate your table to other guests if you have not arrived within 15 minutes of the scheduled seating time (ie. 15 minutes late.) You will not be seated at your table until your booking time so please don't arrive early and expect to be seated. If you arrive early you may take a seat outside or have a walk outside until your booking time. Pickled Evenings Restaurant does not have a bar waiting area for pre-dinner drinks.

Personal Information: To use our online instant booking service you are required to provide certain information, including your name, telephone number & email address. You must ensure that all the information that you provide to us is true and accurate. Any personal information supplied by you to us will be used by us in accordance with these Booking Conditions and, will not be disclosed to any 3rd party.

Pickled Evenings Restaurant MENUS ARE SUBJECT TO CHANGE WITHOUT NOTICE